

CUSTOMER SATISFACTION FOR2024

QUALITY OF WASTE MANAGEMENT SERVICES IN 2024

96 % of respondents would recommend Cyclife France.

100 % are satisfied with our commercial relations.

94 % are satisfied with the DTD (Waste Treated Under Dossier) process.

100 % are satisfied with our experience sharing days including a site visit.



2024 milestones for Cyclife France: Cyclife France has secured a contract to manage waste at CEA Marcoule in a consortium with

During the remainder of 2023, Cyclife France continued to process waste on its own behlaf and on behalf of its consumers, as well as carrying out studies to manage specific types of waste.



Responses to our actions and commitments

2024

New waste treatment processes

Launch of works on asbestos waste treatment workshop

Completion of works and commissioning expected for the end of 2025

Treatment of incinerable waste

studies to allow Cyclife France facility (Centraco) to treat specific effluents

- Studies completed and approved by
- Start of construction in 2025

Treatment of scrap metal and large components

Continuation of detailed design studies for the upgrading the cutting requirements in the metal waste treatment generated by dismantling

- Preliminary detailed design (PDD)
- Restart of design studies due to a change in the customer's input data

Study for a pilot unit of an electric arc furnace to be implemented at

Final preliminary design studies Start of detailed design studies

Quality of our services

What our customers appreciated the most:





Reliability and trustworthiness 89 %

Quality of information and clarity of documents



Evolution of our services

of customers are satisfied with our ability to suggest improvements.

Cyclife France - CUSTOMER SATISFACTION SURVEY FOR 2024



Our actions and commitments







Treatment of incinerable waste

Study the increase in our capacity to receive and treat liquid waste



Mobile units

Complete the works and commission the mobile unit for encapsulating radioactive sludge (UM2B)



Industrial operator service on external site

In partnership with our partner, operation and management of waste from the Dégainage facilities at CEA Marcoule

